



FORM

Quality Indicator annual summary report

Learner engagement and employer satisfaction surveys

RTO No.	RTO legal name
32394	Calibre Training & Development Pty Ltd as Trustee for the Calibre Unit Trust

Section 1 Survey response rates

	Surveys issued (SI)	Surveys received (SR)	% response rates = SR *100 / SI
Learner engagement	60	41	68.33%
Employer satisfaction	0	0	0%

Trends of response statistics:

- which student/employer cohorts provided high/low response rates
- how did response rates compare with previous years (if applicable)

In class students provided the highest response rates as surveys were presented to them at the end of the program. Employer response rates are nil as most training conducted was per individual student enrolment.



Section 2 Survey information feedback

What were the expected or unexpected findings from the survey feedback?

Positive feedback regarding trainer performance was common throughout the majority of surveys received.

What does the survey feedback tell you about your organisation's performance?

Calibre Training & Development are providing a quality service

Section 3 Improvement actions

What preventive or corrective actions have you implemented in response to the feedback?

N/A

How will/do you monitor the effectiveness of these actions?

Through Corrective Action processes and Quality Management Review Meetings