

# BSB42015

## Certificate IV in Leadership & Management



### About the Course

This qualification reflects the role of individuals working as developing and emerging leaders and managers in a range of enterprise and industry contexts.

### Course Units

Our Leadership and Management program consists of the following units:

#### Core Units for this qualification:

- BSBLDR401 Communicate effectively as a workplace leader
- BSBLDR402 Lead effective workplace relationships
- BSBLDR403 Lead team effectiveness
- BSBMGT402 Implement operational plan

#### Elective Units:

- BSBINN301 Promote innovation in a team environment
- BSBLDR404 Lead a diverse workforce
- BSBWHS401 Implement and monitor WHS policies, procedures and programs to meet legislative requirements
- BSBLED401 Develop teams and individuals
- BSBCUS401 Coordinate implementation of customer service strategies
- BSBCUS402 Address customer needs
- BSBWOR404 Develop work priorities
- BSBMGT401 Show leadership in the workplace

**Note:** Elective units may vary based upon student and/or client requirements and can be discussed with your Calibre representative prior to enrolment and commencement of training.

### Course Duration

It is expected that participants will complete this program within 12 months.

### Pricing

**Fee for Service/Face to Face:**  
\$3,500\*

\*Please note pricing is subject to change and can vary depending on location, number of participants and electives chosen. Contact us for further information.

### Receive Quality Training & Support

Calibre Training & Development is a professional quality training provider servicing clients nationally across a wide range of industries. We take pride in our reputation for delivering high quality training and exceptional service within the vocational arena.

Contact us today for further information:

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Or call in and see us:

Brisbane Branch: 4A/ 58 Metroplex Avenue, Murarrie Qld 4172 | Mount Isa Branch: 81A Miles Street, Mt Isa QLD 4825